

RMA Form v.1.0

[illegible]

**The RMA is accepted only if the IMEI matches the purchase invoice.*

**The request must be made within 3 months from the purchase date.*

**Only manufacturing defects are covered, not those resulting from misuse.*

**Devices with physical damage are not accepted: broken glass, dented frames, liquid or drop damage.*

**The product must be returned complete with labels, readable serial numbers, and accessories (if included).*

**The warranty does not cover aesthetic damage or normal wear and tear.*

**Any tampering or unauthorized repair voids the warranty.*

**The defect evaluation will be carried out by our technical department before any replacement or refund*

RMA NUMBER

Date _____